

Dear parents and employees of the facility,

we have put together a brief summary of the essential information for you. You will get further information as soon as you register. **Clever ESSEN uses the ordering system and customer service of food safety & quality GmbH**, to whom you should therefore place the catering order for Clever ESSEN.



63942129 Facility number

Grundschule Rathausstraße Laatzen

Alte Rathausstraße 39, 30880 Laatzen

As a client, you issue the following orders to the following contractors:

Contractor I

apetito catering Education B.V. & Co. KG, Düsterbergstraße 5, 48432 Rheine:

The contractual obligation includes the delivery of meals ordered by the client. The basis is the contract concluded between the legal entity of the facility and apetito catering Education B.V. & Co. KG on the provision of catering at educational facilities.

Contractor II

food safety & quality GmbH, Alte Rhinstr. 4, 12681 Berlin:

The contractual obligation includes the service via the ordering and billing system BAS. The basis is the contract concluded between Contractor I and food safety & quality GmbH for the provision of the BAS.

Registration and ordering of meals

You issue your catering order by registering (see right). With the order confirmation from food safety & quality GmbH you will receive all other data required for ordering meals via the customer account in the internet ordering system. Reorders are possible up to the following times:

- Lunch until 08:30 a.m. on the catering day
- **NOTE:** You can activate the standing order. If you do so, you only need to cancel the meal whenever none is needed. On all other catering days, your child's meal is automatically booked. Of course meals by choice can be changed to a different meal anytime.

Your co-payment

Composition according to the items specified in the framework agreement – price information per portion for:

from **12.08.2025**

- Lunch1 Stammessen (M1) – total due: 4,99 €
- Lunch2 Veggie menu (M2) – total due: 4,99 €
- one-off: chip card (BAS electronic terminal system) 3,50 €

Payment and discounts

The payment is processed by food safety & quality GmbH on behalf of Contractor I. If you are entitled to a reduction in the price of the meal, please send a copy of the approval notification to food safety & quality GmbH (can be uploaded during the registration). Retroactive offsetting of allowances for meals that have already been ordered is only possible for the month in which the allowance was sent/handed in.

VA-status: 2025.06

Grundschule Rathausstraße Laatzen

Issuing the catering order BAS

- 1 As a new customer, simply register on the Internet at: **meinibs.de**
- 2 Enter the facility number:
63942129
- 3 As you do, a form pops up:
→ please fill out the form completely
→ read and confirm General Terms and Conditions BAS and Privacy Policy
- 1 Submit and wait for order confirmation



Customer centre

Mon – Fri 7:00 a.m. – 4:00 p.m.

Phone: +49 30 540044-410

Fax: +49 30 540044-479

Email: service@meinibs.de

post: food safety & quality GmbH
Alte Rhinstr. 4 · 12681 Berlin

Useful tips ...

- **Left column:** This is an excerpt from the catering order. You can see the complete conditions, including general terms and conditions BAS and the data protection declaration, before/during the online registration or afterwards in your customer account.
- **Order confirmation:** You will receive this by email and/or regular mail after registration.
- **Chip card:** If an electronic terminal system is used in the facility you will receive a chip card. This authorizes the guest (your child) to participate in the catering service and to receive the ordered meal through validation of the order. Chip card costs are due once with the first invoice.
- **Standing orders:** Use the option of standing orders when registering (if this is not already preset). Of course, you can reorder or cancel orders at any time afterwards. **IMPORTANT:** Standing orders refer to all regular catering days! You need to cancel the meals on any day your child will not eat at the facility – this also applies to its partial operation. You possibly must order additionally for holidays!
- **Billing:** Ordered meals are billed. Billing takes place at the beginning of the following month.
- **Facility employees:** Please register as described above to take advantage of communal catering.
- **Meal distribution:** Meals are provided by Contractor I – this is out of food safety & quality GmbH's control.